

## **Exchange or Refund Policy**

As a policy, all our baked goods ordered are considered a final sale. We do not accept returns or offer refunds on any order.

SugarMoo Desserts does not offer refunds for delays caused by our shipping partners due to weather, mechanical error, strikes, natural disaster, inaccurate delivery information, mistakes on the part of our delivery services or similar.

In the instance that you experience an issue with your order, please contact [hayak@sugarmoo.com](mailto:hayak@sugarmoo.com) and a member of our team will be in touch as soon as possible. Each issue is handled on a case-by-case basis.